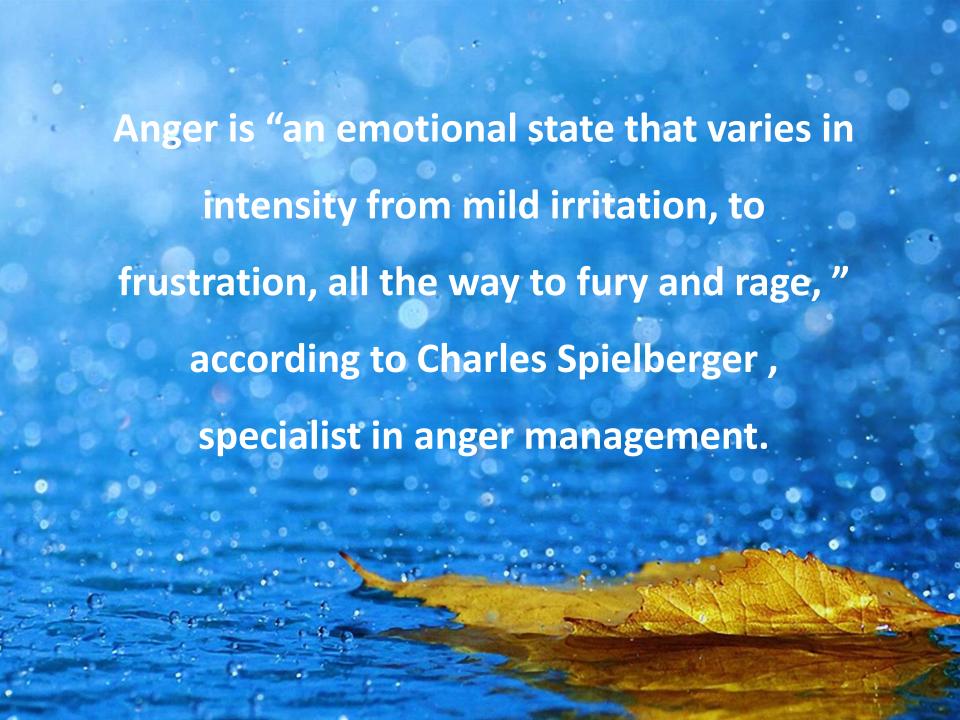




Jindal Institute of Behavioural Sciences





























ANGER











Anger – The Hidden Anxiety emotion

 "Just because anger is hidden doesn't mean it is harmless. Just because it's under wraps doesn't mean it is under control."

 The force of suppressed anger will find other, secondary outlets when not allowed out directly & appropriately, usually in damaging ways. I want to speak at a meeting but cannot get a word in edgeways. Instead, I start scribbling furiously.

 The boss gets angry and shouts at me. I go home and shout at my wife. She then shouts at our son.
 With nobody left to displace anger onto, he goes and kicks the dog.

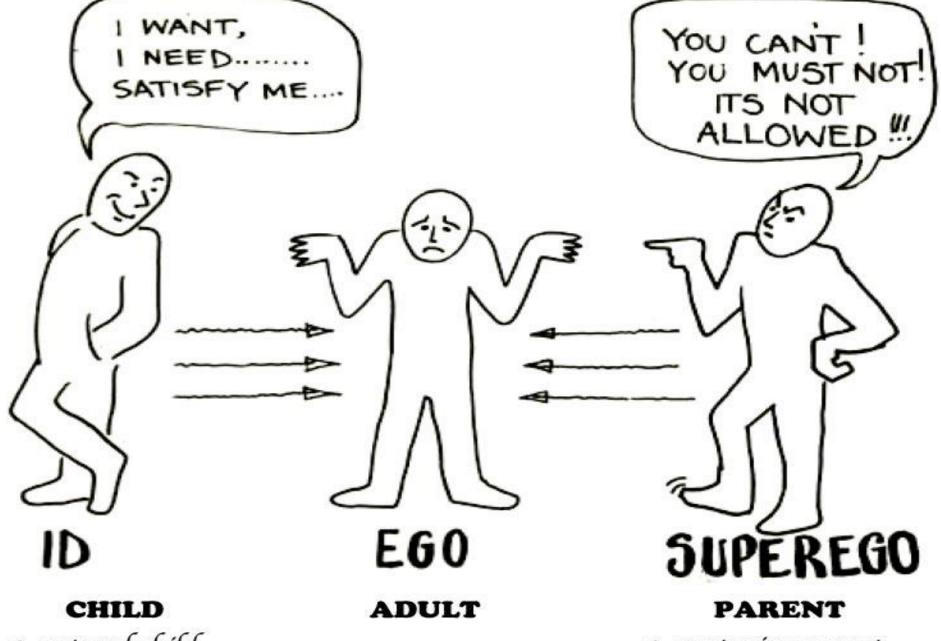
 A boy is afraid of horses. It turns out to be a displaced fear of his father.

Passive Aggression

Your judgments
about other
people say more
about you than
they do about the
people you're
judging..(:
Words of Wisdom

 Passive Aggression – outward superficial cooperativeness masking resentment, resilience and hostility.

 Expression of the impulse in a way which ego can't recognise.



- 1. natural child
- 2. adapted child

- 1. nurturing parent
- 2. punishing parent



Ego Defence Mechanism

Ways adopted by EGO to "defend" ourselves from the anxiety

- Unacceptability by SUPEREGO;
 Dangerous in real world
 - Helps Distancing from unpleasant feelings, thoughts and behaviors.
 - Satisfactory and workable, reduces anxiety!

Displacement



To transfer an event on some other less threatening way of releasing the psychic energy of the Id.

Tends to be to into related areas or subjects.

Projection



 Ego attributes its own intolerable aggressive impulses to the outside person or agency

- Internal conflicts can be reduced
- Problems exists in the external world.

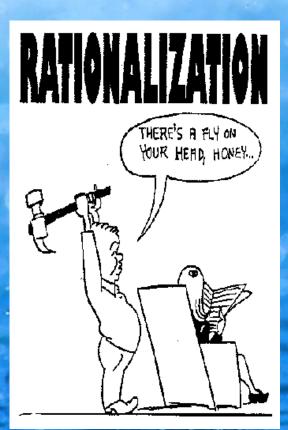
Sublimation



Channeling of unacceptable impulses, potentially disruptive thoughts and emotions into more socially acceptable ones.

E.g., A person with extreme anger/ strong feelings might taker up kickboxing / becomes a soldier

Rationalisation



 Making up an untrue justification/ excuses to our selves or others for doing something

 E.g., If my friends were more understanding I would not have to loose my temper.



- Increasing Awareness
- Behavioral Changes
- Cognitive Restructuring
- Problem Solving
- Resolving anger constructively
- Effective Communication
- Conflict Resolution.



Identifying Triggers

3 most common things that triggers anger

- 1. A situation or behaviour that you judge is unfair, hurtful, or in some other way is 'wrong'
- 2. Believe that **you lack the skill or ability** to do so, or the person/situation seems bigger than you can handle
- 3. The experience is troubling enough that you cannot simply tolerate it or let it go.





How we think directly affects how we feel

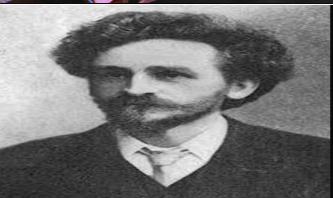




I am at peace.
I release all
tension and
worries. I am
grounded in the
beautiful, serene
space of my heart.
I am at peace.





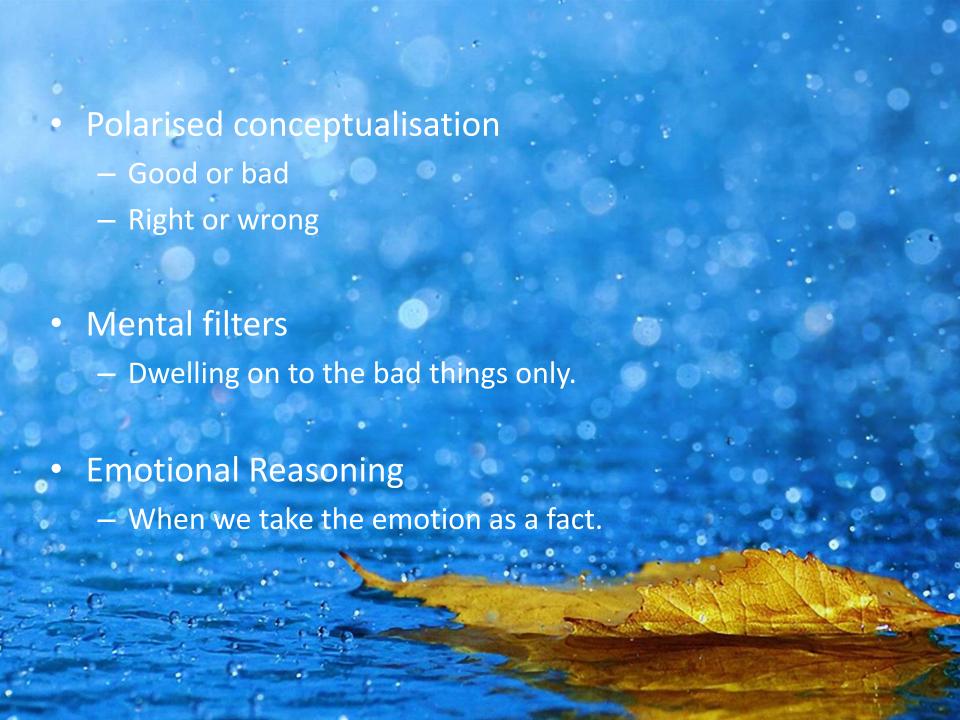


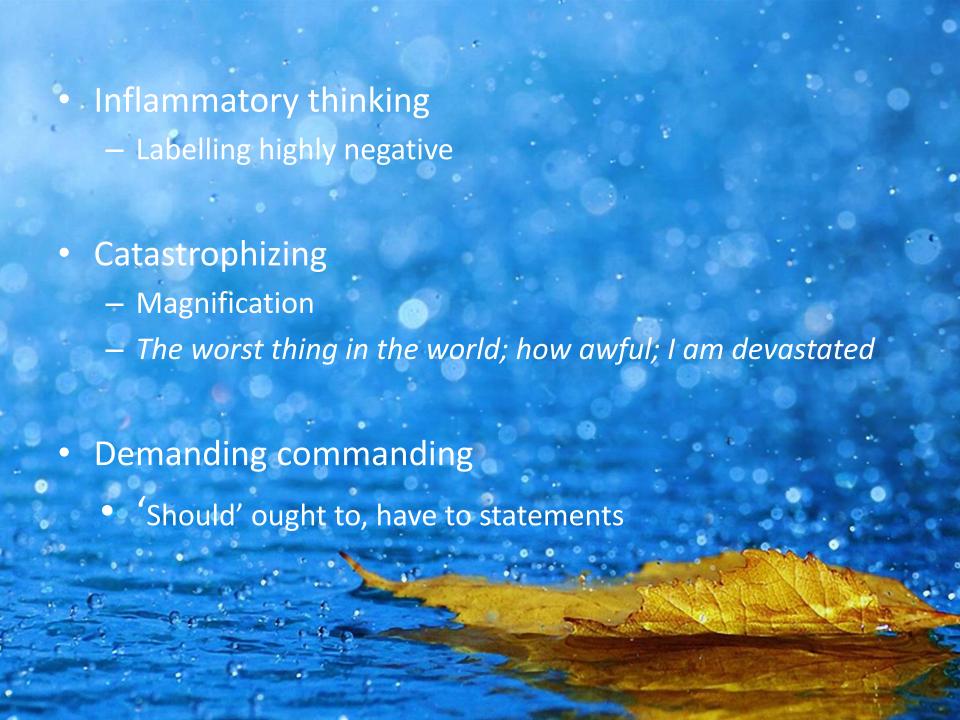
Calmness of mind is one of the beautiful jewels of wisdom. It is the result of long and patient effort in self-control. Its presence is an indication of ripened experience, and of a more than ordinary knowledge of the laws and operations of thought.

— James Allen —

AZ QUOTES

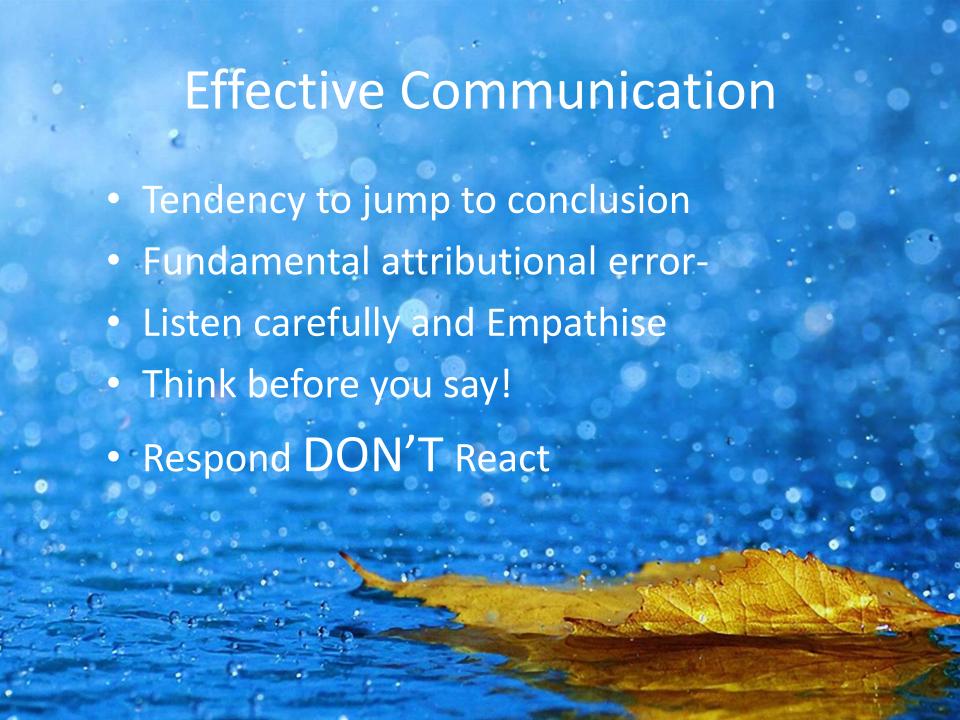




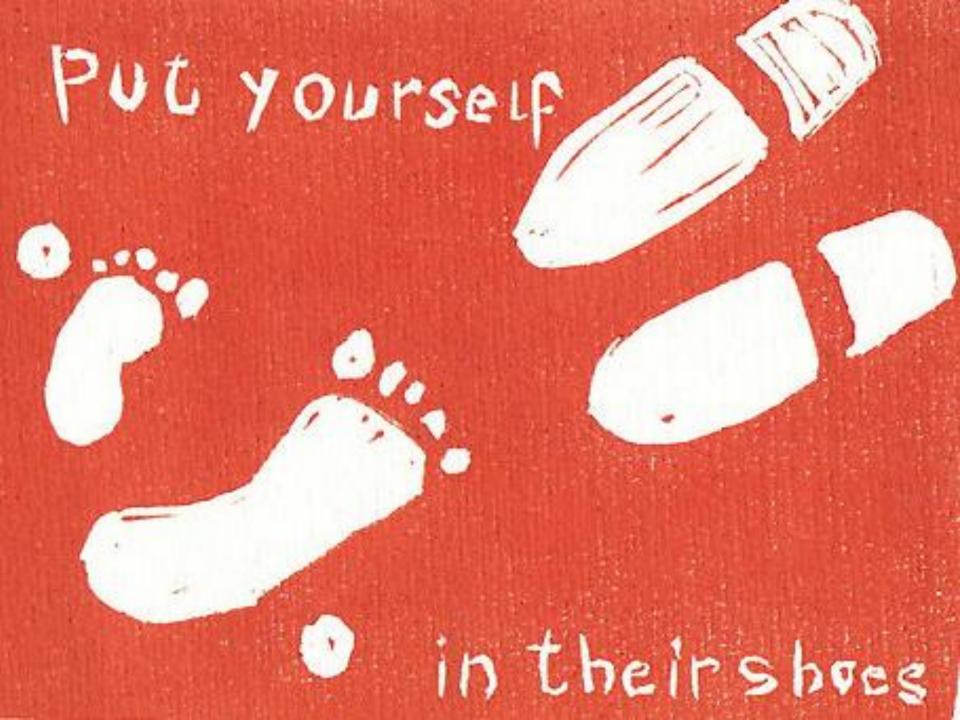








The tongue has no bones, but is strong enough to break a heart. So be careful with your words.















Mind Full, or Mindful?

Conflict Resolution

- Acknowledge is a conflict!
- Requires open, clear and deliberate communication with all the parties involved.
- Using "I" Statements
- Direct Questioning
- Confirming the understanding.
- Outcome you want vs. they want.
- Compromise, Mutual agreement!

"I" Messages and Beyond

- Communication patterns Evolve & Reinforced
- We recognise what is more effective based on Experiences.
- One of the skills is to share our thoughts
 - Clear
 - Honest and
 - Assertive no aggressive way
- "You" evokes- defensiveness, escalation of emotions-blaming others.

Assertiveness and Rights

Assertiveness can be described as a way to balance the <u>rights</u> of the two parties involved.





